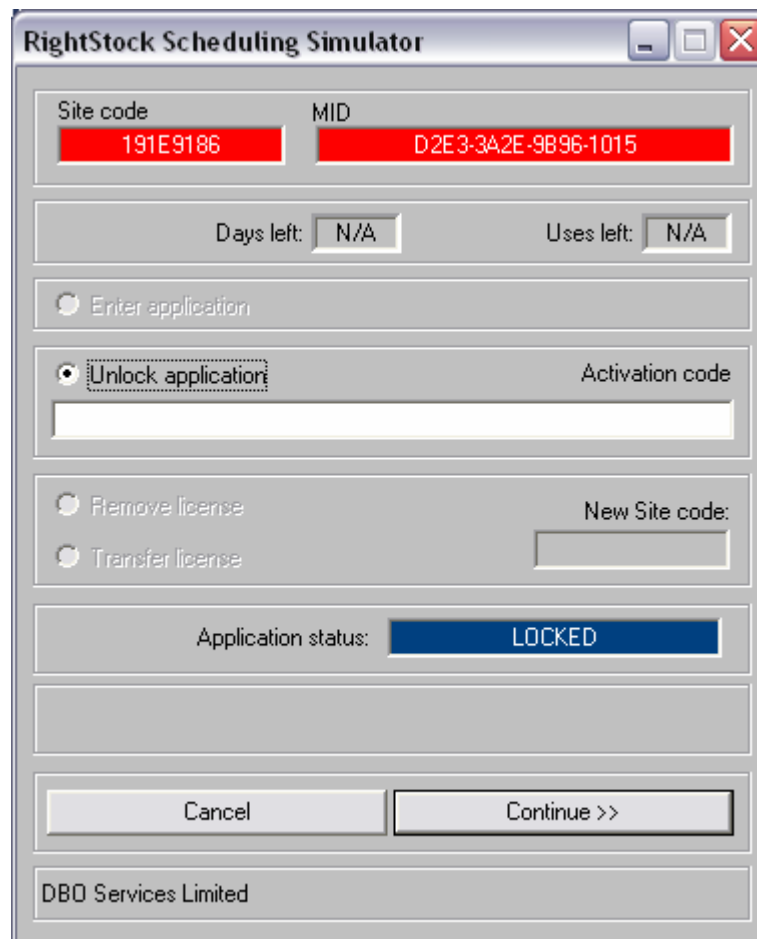


## Requesting a License Key

In order to request a license key code to unlock the application the user should:

### 1 Open the RightStock Licensing Dialog

This happens automatically the first time you try to run a newly installed product.



The image shows a screenshot of the 'RightStock Scheduling Simulator' dialog box. The window title is 'RightStock Scheduling Simulator'. It contains the following fields and options:

- Site code: 191E9186
- MID: D2E3-3A2E-9B96-1015
- Days left: N/A
- Uses left: N/A
- Radio buttons for: Enter application, **Unlock application**, Remove license, Transfer license
- Activation code: (empty text box)
- New Site code: (empty text box)
- Application status: LOCKED
- Buttons: Cancel, Continue >>
- Footer: DBD Services Limited

### 2 Provide DBO with new Site and MID code so we can calculate a valid license extension code.

As a preference please send an email to [support@dboservices.com](mailto:support@dboservices.com) with the Site and MID codes using cut and paste rather than a screen shot.

For example: Site = 191E9186  
MID = D2E3-3A2E-9B96-1015

### 3 Receive Email from DBO with your license activation code included'

For example: E23C94AA-34C5E4C0-26356917-282C2FCA

**4 Select Unlock Application radio button and press Continue button.**

The screenshot shows a window titled "RightStock Scheduling Simulator". It contains the following elements:

- Site code: 191E9186
- MID: D2E3-3A2E-9B96-1015
- Days left: N/A
- Uses left: N/A
- Radio buttons:  Enter application,  Unlock application,  Remove license,  Transfer license
- Activation code: E23C94AA-34C5E4C0-26356917-282C2FCA
- New Site code: (empty field)
- Application status: LOCKED
- Buttons: Cancel, Continue >>
- Footer: DBO Services Limited

The application can now be used as your license agreement permits.

Note: Once the application is successfully licensed in order to display the Licensing Dialog the RightStock application must be opened with the following keys set to ON:

- Caps Lock
- Scroll Lock